CASE STUDY

Why Tampa Obstetrics Trusts ACTS360 for Complete IT Confidence

Reliable, ethical, and proactive IT support that safeguards critical data and delivers peace of mind daily.

1 Hour Or Less Resolution Time

Email Support Provided In Under 2 Hours

70% Average First-Call Resolution Rate

82 Companies Supported

Overview / Summary

Tampa Obstetrics partnered with ACTS360 to gain a trusted, long-term technology partner that combines technical excellence with strong ethical values.

For years, their leadership has relied on ACTS360 to navigate the complex, ever-changing IT landscape, from hardware and software challenges to data protection and system reliability.

Through consistent communication and dependable service, ACTS360 became a reassuring presence that safeguards business continuity and empowers confident decision-making.

Whether it's preparing secure off-site backups ahead of a hurricane or assisting new users with personalized care, ACTS360 has proven to be a partner grounded in integrity, responsiveness, and reliability.

Business Challenge & History

Tampa Obstetrics needed an IT partner capable of handling both the technical demands of a medical practice and the sensitivity of patient data.

The leadership team sought a company that could combine reliability with ethics - a partner that would protect their systems, simplify technology management, and operate with the same moral integrity they valued internally.

Key challenges included:

- Managing an increasingly complex IT environment with evolving hardware and software requirements.
- Finding a dependable partner that could balance performance with accountability.
- Maintaining data safety and continuity, especially during high-risk events like hurricanes.
- Ensuring responsive, personalized support for staff members of varying technical skill levels.

(888) 720-5737 acts360.com

The Solution

ACTS360 responded with a service model grounded in trust, consistency, and proactive care.

Their team, led by Greg Sweers, focused on simplifying Tampa Obstetrics' technology environment while reinforcing the safeguards needed to protect critical medical data.

Key solutions included:

- Establishing a reliable IT support structure that addressed both day-to-day operations and emergency response needs.
- Delivering personalized onboarding and user assistance, helping every team member feel confident using new systems.
- Implementing secure off-site data backups, including proactive protection before Hurricane Irma.
- Upholding high ethical and professional standards, building confidence through transparent communication and dependable follow-through.
- Providing responsive support that minimized downtime and reinforced the clinic's trust in ACTS360's reliability.

The Benefits or Outcomes

Partnering with ACTS360 gave Tampa Obstetrics a renewed sense of confidence in their technology environment.

The practice experienced smoother operations, fewer disruptions, and a clear line of communication with a team that truly understands their needs.

The clinic's staff gained assurance knowing that data protection and reliability were handled proactively. From everyday support to major safeguards like off-site backups, ACTS360 provided dependable coverage across every layer of their operations.

This relationship continues to deliver peace of mind and lasting stability, allowing Tampa Obstetrics to focus on patient care while ACTS360 manages the technology that keeps everything running securely and efficiently.

Going Forward

Tampa Obstetrics continues to rely on ACTS360 as a trusted partner that grows alongside their practice. With ongoing collaboration and proactive system management, they remain confident in ACTS360's ability to anticipate challenges and strengthen their infrastructure.

"If you are a CEO embarking on the difficult task of finding the perfect IT Company to meet the challenges of today's ever changing hardware and software environment...look no further than Greg Sweers and his team at ACTS360"

Susan Levine, Tampa Obstetrics

Build a Future-Proof Partnership Rooted in Trust and Technical Excellence

Work with ACTS360 to protect your data, strengthen reliability, and gain peace of mind from experts who truly care.

Get Help Now

Solutions Deep Dive

ACTS360 began by taking a deep look at Tampa Obstetrics' systems, identifying ways to strengthen both reliability and data protection.

Their team crafted a comprehensive IT management plan that unified security, performance, and hands-on support into one cohesive strategy built around the clinic's needs.

Implementation focused on proactive care and transparency, where every update, backup, and adjustment was handled with precision and communication.

By offering personalized guidance for each user, ACTS360 ensured that technology felt intuitive and dependable rather than complicated or disruptive.

Ongoing system monitoring and preventive maintenance keep operations smooth and downtime minimal. This level of attentiveness has built lasting confidence, proving that ACTS360 is not just an IT provider, but a partner deeply committed to the success and safety of Tampa Obstetrics.

Where Integrity, Expertise, and Reliability Come Together

The collaboration between Tampa Obstetrics and ACTS360 stands as proof that true partnership extends beyond technology.

By combining ethical leadership with technical precision, ACTS360 delivers consistent value that protects both operations and trust. Every action reflects a genuine commitment to doing what's right.

Today, ACTS360 continues to provide stability, responsiveness, and forward-thinking solutions that keep Tampa Obstetrics secure and confident. With a shared focus on excellence and reliability, this partnership exemplifies how technology, when guided by integrity, can become a cornerstone of lasting success.